

VACATION TRAVEL ADVISORY

TERMS AND CONDITIONS

- Grand Park Royal will provide you with an all-inclusive stay which includes accommodation, meals, national alcohol, and non-alcoholic beverages within the hotel's facilities for 5 days and 4 nights / 6 days and 5 nights according to your purchase. This offer is valid for two adults and two children under 12 years of age.
- Airport-Hotel transportation will be provided between the hours of 8 AM to 8:00 PM, outside the hours of 8 AM to 8:00 PM the transportation will have an **extra cost** that the client must cover.

This Vacation Certificate is subsidized by our loyalty club, for you to know our different vacation plans so that you and your family can make your next vacation to the best hotels in Mexico and the World. Our presentation is approximately 120 minutes with breakfast included. This program has no commitment or obligation to purchase; however, we ask for an open mind and a fair chance to earn your trust.

Vacation Travel Advisory don't accept any client with a bad attitude, who comes with problems or who fails to comply with any term and condition of the certificate, who does not wish to enter the presentation or any other inconvenience that is unrelated to the loyalty club, in case the client presents under these characteristics, they will be credited to pay the current rack rate of the hotel, without there being any claim on the part of the client. Once the penalty has been paid, the client will be able to continue staying at the hotel like any other guest.

REQUIREMENTS, TERMS, and GENERAL CONDITIONS OF THE LOYALTY CLUB

1. Marital status: married or free union at least three years, verifiable.
2. Single woman between 40 to 60 years
3. Age 35 to 65 years
4. 2 credit cards are required with \$4,000 USD AVAILABLE (at the time of check in, you must show your available credit with the bank app)
5. \$70,000 usd annual combined income.
6. Currently working

NON-QUALIFIED CLIENT or CERTIFICATE TERMS AND CONDITIONS INCLUDED

The terms stated below states those who **DO NOT** qualify for the loyalty program; therefore, will not be able to use this certificate. We ask you to pay close attention to this point to avoid setbacks in your family vacations.

- Employees of the tourism industry and their blood relatives.
- Vacation club members, people who have already taken a presentation at a Royal Holiday hotel in the last year
- If you have taken a sales presentation in the last year and usually travel for this type of promotion, we recommend that you do not acquire this certificate as some penalties may be applied.
- People who live within the state of Quintana Roo, Yucatán, and Campeche.
- Only clients born in Mexico, USA, Canada (British area)

RESERVATIONS

- Certificate valid for vacations in low season (For the price paid, reservations are **NOT** accepted in **SUMMER, EASTER WEEK, CHRISTMAS, and NEW YEAR**)
- You must request your reservation **at least** 60 days before your arrival.

- All reservations are subject to availability of space in the hotel, if there is no availability, you will be offered an alternative hotel with the same characteristics for your stay.
- Completing this form **does not** guarantee a reservation or confirmation. Once your reservation is processed and accepted, a travel confirmation letter will be issued that will be sent by email. That letter must be printed, taken, and presented to a representative of the loyalty club together with your bank credit cards and original IDs.
- The maximum capacity for the standard room: 2 adults and 2 children under 12 years old or, 3 adults and 1 child under 12 years old, or up to 4 adults of which the cost per extra adult must be paid. In case of having more members in the family, another room must be requested at an additional cost.
- All reservations will be subject to verification approval by the loyalty club.
- In the case of **NOT** meeting the requirements described in points 1 to 6, no requested reservation will be accepted.

DATE CHANGES will only be allowed at no cost within a period of **at least 20 days** from the travel date, in case of requesting a change of dates with 19 days to 10 days this change will cost 100 USD, any change less than 10 days will have a charge of 150 USD. A third change will not be allowed and, you will lose what you paid for your vacation certificate, and it will be considered a **NO SHOW**.

DECLARATION

Dear Royal Holiday Loyalty Club we (names of owners) _____ as holders of the vacation certificate are aware that there are essential requirements to have access to this promotion:

1. Upon our arrival at the Cancun airport, we have to take the transportation obligatorily so that your team recognizes us as travelers of the special promotion
2. We agree that the Grand Park Royal Cancun hotel will be our first destination when making use of the vacation certificate that we are acquiring.
3. We have to attend the presentation, at the Grand Park Royal Cancun Hotel facilities the next day after our arrival and it will be the only day that we can attend the presentation, for club logistics reasons, we **will not** be allowed to make the presentation any other day, the presentation time is in the morning and the time will be agreed by the club concierge. We will be asked to be in the hotel lobby on time at the agreed time in optimal conditions with our IDs and credit cards to take us to the presentation. We will be asked to be in the hotel lobby on time at the agreed time in optimal conditions with our IDs and credit cards to take us to the presentation
4. We agree that on the day of the presentation we **should not** have any scheduled activities; since if there is interest in the program, the presentation may take longer.

We are completely clear that if we do not comply with the terms and conditions of this contract, we will be penalized with the collection of the hotel's rack rate for the totality of days hosted, separating our issuing bank from any type of claim and leaving our issuing bank without responsibility some to the lited club, since the information has been provided to me in writing before we make the trip.

We declare that Vacation Travel Advisory has provided us in writing before making our trip with the clauses, terms, and conditions of the vacation certificate, which we have read and reviewed carefully, so by signing these sheets we fully agree with the information that has been provided to us and declare that the regulations set forth above by the loyalty club will be followed.

Name and signature of the package holders
